

WAM Class for Developers





Lesson 1: Welcome and Course Overview



Overview

- Purpose of the course
- Introductions
- Logistics
- Review course syllabus





Purpose of the Course



- To provide an understanding of:
 - The EPA Enterprise Identity and Access management (WAM) System
 - The process for Integrating an application into EPA Enterprise WAM System
- At the end of the course, students shall:
 - Be able to integrate an application into WAM System for enterprise Single Sign-on
 - Be able to integrate an application into WAM System using WAM Web services
 - Be a part of EPA's WAM Development Community





Introductions



- Teachers
- Students
 - Who are you?
 - What is your background?
 - What do you want to get out of this training?
 - What do you like best about Spring?





Logistics



- One day course
- Parking is not covered by the class
- Start at 9am and ends around 5pm
- There will be one break in the morning and one in the afternoon
- Lunch: On your own





Course Syllabus Review—Day 1

- Welcome and Course Overview
- WAM in the Enterprise Architecture
- WAM Concepts and Definitions
- The EPA Enterprise WAM System
- The EPA Enterprise WAM Architecture
- The EPA WAM System in production
- Standards and compliance
- The EPA WAM Integration Process





Course Syllabus Review—Day 1

- EPA WAM and EPA Portal together
- Lab
- Course Wrap-up







Lesson 2: WAM in the Enterprise Architecture



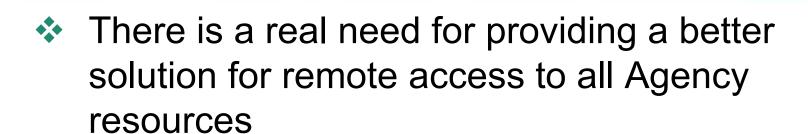
Vision for WAM at the EPA

- Until recently, there wasn't an OTOP vision for WAM at EPA
- In joint EDSD/NCC discussions on April 19, 2006, the following vision statement was created:
 - Each user of EPA resources has a single, distinct, identity
 - Each resource will use the user's single, distinct identity to provide services
 - The identity must be created and deleted by an authoritative source





Vision for WAM at the EPA (cont)



Program Offices need to collaborate without duplicating data and systems in both the private and public networks and without costly remote access solutions





People/Groups Involved with WAM



EPA Staff

- Maja Lee: WAM Portfolio Manger
- Jody Zeugner: Security Architect
- Mike Cullen: Program Management Officer

EPA Groups

- PMO: Coordinates WAM Activities
- EDSD: Owner of the source information that populates WAM
- OARM: Owner of the Human Resources source systems
- NCC: Oversees the operations and hosting of the WAM system

Contractors

- SRA: Collects and tracks requirements for changes to the WAM system
- Lockheed Martin: Designs and implements changes to the WAM system
- CSC: Operates and maintains the WAM system





WAM Governance Board

- The WAM Governance Board currently includes representatives from the following organizations:
 - Program Management Office (PMO)
 - National Computer Center (NCC)
 - Program Offices (ORD)
 - Business Objects (BO)
 - Criminal Investigations Division (CID)
 - Mission Investment Solutions Division (MISD)
- However, it should be expanded to include:
 - Office of Acquisition Resource Management (OARM)
 - Enterprise Desktop Services Division (EDSD)
 - Office of Information Collection (OIC)

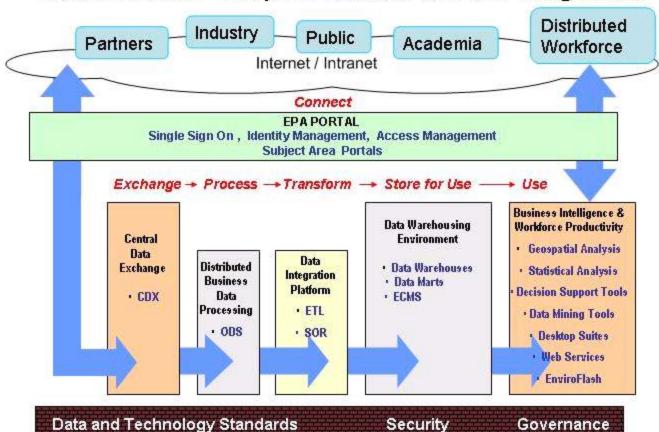




Enterprise Target Application Architecture



Target Applications Architecture:
Modernization Blueprint focused on Data Integration









Lesson 3: WAM concepts and Definitions



It's All About Identity...





"On the Internet, nobody knows you're a dog."

Werkshije

Source: Peter Steiner, July 5, 1993 The New Yorker (Vol. 69, No. 20)



What is Identity and Access Management?

- anage the
- "All the processes and technologies that manage the complete security and identity lifecycle for people and network entities in an organization."
 - Mary Ann Davidson, CSO of Oracle
- * "The business processes and supporting infrastructure for the creation, maintenance, and use of digital identities. The technical components of IdM include directories, meta-directories, provisioning, access management, single sign-on (SSO), password management, user administration, authentication mechanisms, and other technologies."
 - The Burton Group





Important Concepts

- User Management The act of controlling user identities, including:
 - Provisioning The mechanism by which a person establishes an identity. A user can establish their own identity (unverified users) or they can be given an identity by EPA (verified users)
 - Maintenance Methods by which data about a person is updated as required (e.g. name changes)
- Deprovisioning Methods by which a person's identity is revoked (e.g. termination of employment)





Important Concepts (cont)

- Authentication The process by which a user proves that a given identity belongs to them, including:
 - Knowledge-based: Passwords and Secret Questions
 - Possession-based: RSA Tokens and Private Key Infrastructure (PKI) Certificates
 - Characteristic-based: HSPD-12 fingerprints
- Having different mechanisms from the same category is generally not more secure (e.g. multiple passwords)
- Having different mechanisms from different categories is more secure (e.g. password & RSA Token)





Important Concepts (cont)

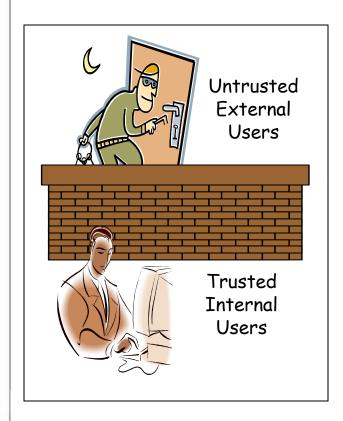
- Authorization The process of granting access for a specific resource, including:
 - Granting access to specific users
 - Placing users in groups and granting access to those groups
 - Granting access based on specific information about them (e.g. anyone working in Washington, DC)
 - Granting access based on where a user accesses the resource from (e.g. remote access users)





Current EPA Perimeter Control





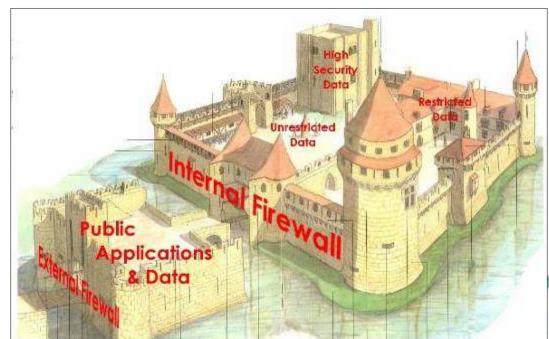
- EPA users are classified broadly into trusted internal users and untrusted external users:
 - Internal users include anyone accessing EPA systems from a EPA network computer
 - External Users include anyone accessing EPA systems from outside the EPA network
- Access control is based on where someone is, not who they are, reducing collaborative opportunities, including
 - Emergency First-Responders cannot access information about facilities they are responding to
 - EPA staff working at home cannot access systems necessary to be productive
 - Contract System Designers cannot see information on the EA, development standards, Program Office business cases, etc.
 - Academia cannot locate data sets held by EPA when doing research
- AAA accounts require significant investment, user training, and set-up prior to use, reducing their effectiveness for large-scale solutions and emergency response





Perimeter Security Model

- Users should be allowed access to information based on who they are and how much we trust their authentication method:
 - Users remain in the Public Applications & Data zone
 - Requests for data are transported by the Portal across the Internal Firewall
 - Requests for more restricted data require more secure authentication methods
 - Removes the need for custom firewall rules for each application inside the internal firewall





OFFICE OF ENVIRONMENTAL INFORMATION

Terminologies



Identity Management

 Manages user information that is often distributed among multiple systems and technologies

Access Management

- Controls the user access to enterprise resources (i.e. URLs, EJBs, servlets)
- Provides user and group management, delegated administration and password management

Delegated Administration

The decentralization of role based access control systems

Single Sign-on

• Enables a user to authenticate once and gain access to the resources of multiple software systems.







Lesson 4: The EPA Enterprise WAM System



What is EPA Enterprise WAM?

A shared, centrally managed infrastructure that provides identity and access management services to EPA applications via,

- An integrated, optimally designed Enterprise directory infrastructure storing identities of all users of EPA information systems. Includes
 - An LDAP-compliant "WAM Directory" stores identities of all users of (participating) applications, including "extranet" users;
- Set of user identity administration tools, can be used by application managers to
 - Develop registration/approval apps/processes and
 - Manage identity data within the centralized directory infrastructure in delegated, distributed fashion





What is EPA Enterprise WAM? (Continued)



Directory integration/synchronization tools and processes that ensure

- Identity data is consistent across the component directories of the directory infrastructure and
- Identity is created or deleted only by designated authoritative sources

An access management infrastructure that

- Provides applications policy-based access management services, including authentication, authorization, and Single Sign-On (SSO)
- Provides these functions for application-to-application interactions (web services) as well as user-to-application interactions





What is EPA Enterprise WAM? (Continued)



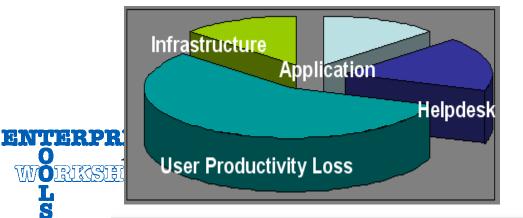
- EPA Enterprise WAM will:
 - Enhance security
 - Substantially reduce overall administration costs
 - Accelerate application development and deployment
 - Reduces overall application development cost
- EPA Enterprise WAM will improve user experience by:
 - Reduction in number of discrete identities
 - Self-service registration and password management
- Reduced/single sign-on





What are business drivers for WAM?

- Infrastructure hosting, including software licensing
 - Each identity system needs additional server/storage space and administration from NCC.
- Helpdesk support [1]
 - 25% help desk calls are password or user id related; each call costs \$25 ~ \$30
 - For 10,000 person organization, it costs around \$135,000 ~ \$270,00 per year.



- Application development and maintenance labor
 - Each application redevelops and maintains its own code for identity management
 - For 10,000 users and 20 applications, it costs 10,000 hours/year (or 5 FTEs)
- User productivity loss
 - Each user spends 16 minutes for login per day [2]
 - For 10,000 person organization, it costs about 2,666 hrs/day and 977,000 hrs/year

[1] Source: "Password Management, Single Sign-on, and Authentication Management Infrastructure Products: Perspective," Ant Allan, Gartner Technology Overview, January 7, 2003.

[2] Source: "Intranet Access Management", Microsoft, July 2004.



EPA User Definitions



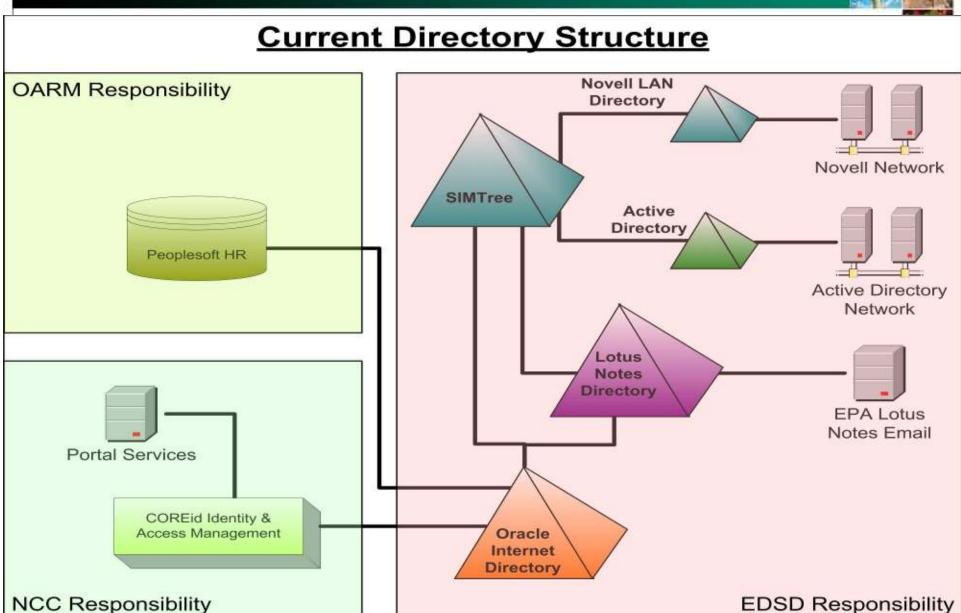
- EPA Employees People who are hired by the EPA
- Inside Affiliates On-site Contractors
- External User Anyone who works on behalf of EPA for compensation, but does not have an EPA email address, including off-site contractors, environmental laboratory technicians, etc. Also includes business partners who work in conjunction with EPA, including researchers, regulated industry, other government officials, etc.



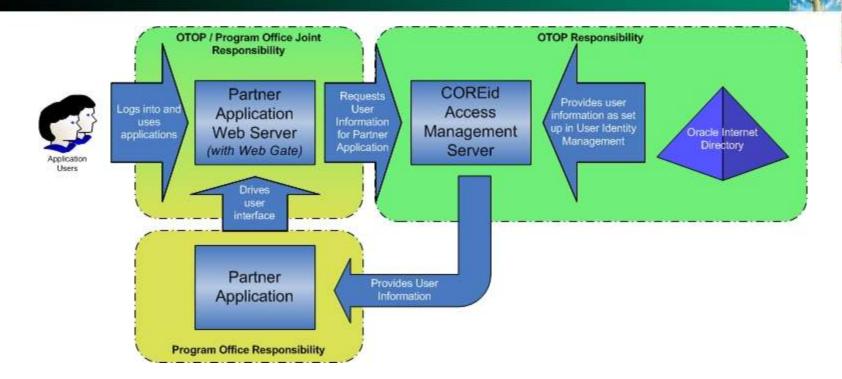


Directory Synchronization





Access Control: Web Single Sign-on

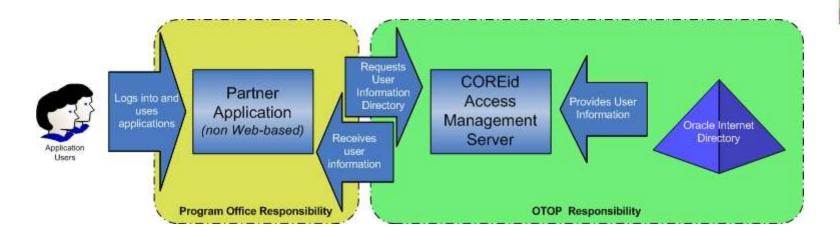


- Web Access Management is controlled by the Partner Application's Web server:
 - The server is equipped with a plug-in called a Web Gate
 - The Web Gate requests user information for the Partner

ENTERPRISE application

All data about users comes from the Oracle Internet Directory

Access Control: Application Single Sign-on



- For non Web-based applications, the process is more direct:
 - The Partner Application requests user information from the COREid Access Management Server via web services
 - User information and access rights are received via the web services

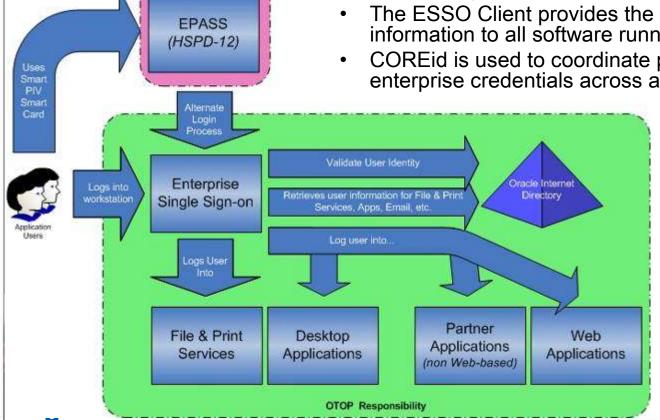




Access Control: Enterprise Single Sign-on



- User Identity and Access information is stored in the **Oracle Internet Directory**
- When a user logs into their workstation, their identity is retrieved by the ESSO Client
- The ESSO Client provides the identity and access information to all software running on the workstation
- COREid is used to coordinate provisioning of enterprise credentials across all services and apps



OARM Responsibility





Lesson 5: The EPA Enterprise WAM Architecture



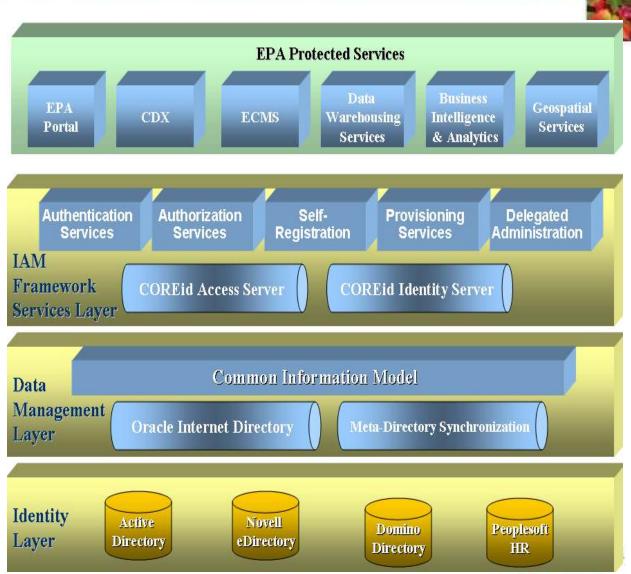
EPA WAM Conceptual Architecture



WAM Layered Architecture:

- EPA Protected Services

 The systems that are being protected
- WAM Framework Service Layer – Provides business services to protect EPA applications
- Data Management Layer – Provides a common information model to aggregate user and group attributes.
- Identity Layer EPA's authoritative data sources.





Oracle Access Management Suite

- Oracle Internet Directory (LDAP Server)
- Oracle Directory Integration Platform
 - Performs synchronization and integration across various directories
- Oracle Access Manager
 - formerly Oracle COREid Access and Identity
 - provides identity administration, and access control to Web applications and resources
 - provides the user and group management, delegated administration, password management and self-service functions
 - Includes Oracle WebGate a web server plug-in access client that intercepts HTTP requests for protected resources and forwards them to the Access Server.
- Oracle Identity Manager
 - automates user provisioning, identity administration, and password management, wrapped in a comprehensive workflow engine
 - Includes Oracle WebPass a web server plug-in that passes information back and forth between a web server and the Identity Server.





Framework Services



Authentication Manager

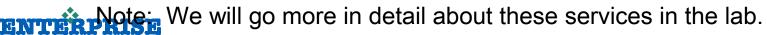
- Generate and validate SSO tokens
- Retrieve userID from a given SSO token

User Service

- Read/Write and manipulate User information
- Uses WAM Request and Response objects for interface flexibility

Group Manager

- Read user group data, including members
- New groups still need to go through NCC processes to be created







Framework Services (cont'd)



- Delegated Administration Service
 - Process pending Self-Registration and Subscribe To Group requests
 - Add members or owners to groups
- Provisioning Service
 - Subscribe and Un-subscribe from groups
- Self Service
 - Self-Register, change your password and retrieve userid based on e-mail address
- Note: These services are not covered in the lab. To learn more about them, contact the WAM team





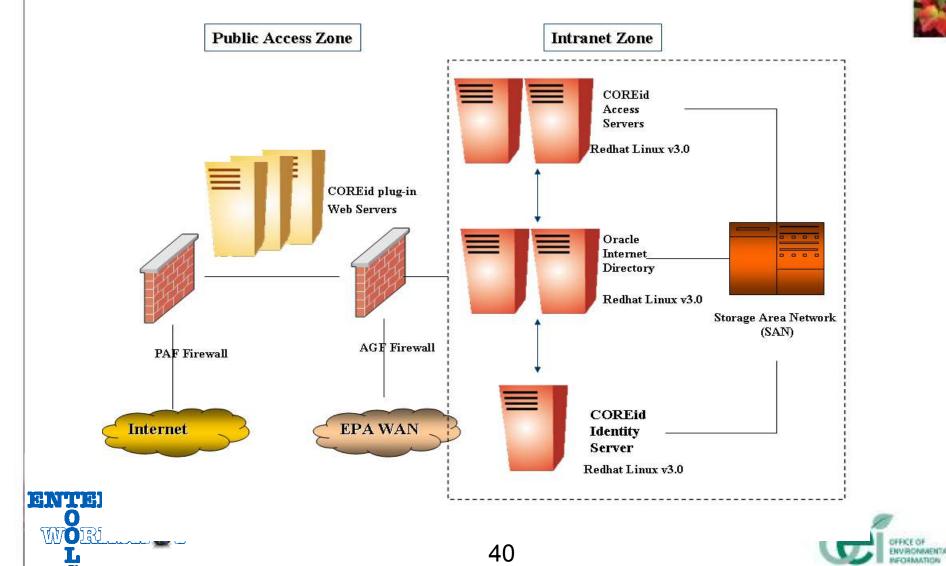


Lesson 6: The Enterprise WAM in Production

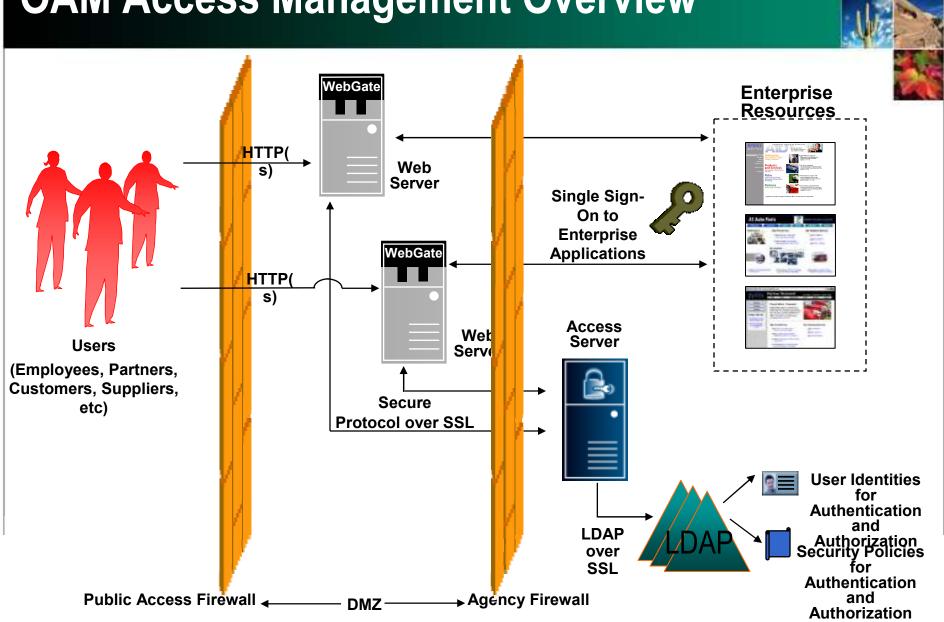


WAM Production Diagram





OAM Access Management Overview



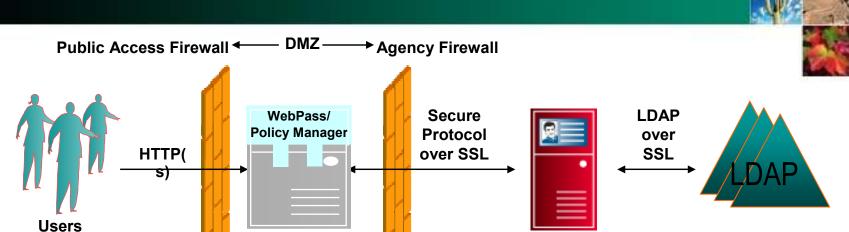
OAM Identity Management Overview

Web

Server

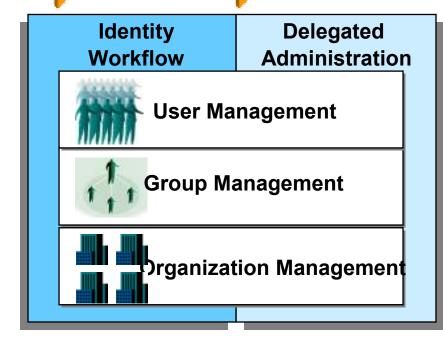
(Employees, Partners,

Customers, Suppliers, etc)



Identity

Server





Lesson 7: Standards and compliance



Security Standards

- System security should be addressed during each phase of the development life cycle
- It is critical for a WAM Integration effort to identify the security controls that should be applied
- The Security Controls Management, Operational and Technical should be documented
- System Owners will need specifically to determine their system requirements for confidentiality, integrity and availability





Security Standards (cont)

- The WAM's security controls will be elevated in the event that an integrating application has HIGH confidentiality, integrity or availability ratings
- The EPA Information Security Manual 2195A1 aligns with generally accepted National Institute of Standards and Technology (NIST) standards and guidelines
- NIST Security Standards should be reviewed for applicable security standards to be applied to development throughout the system life





Security Standards: Applicable NIST Security Standards

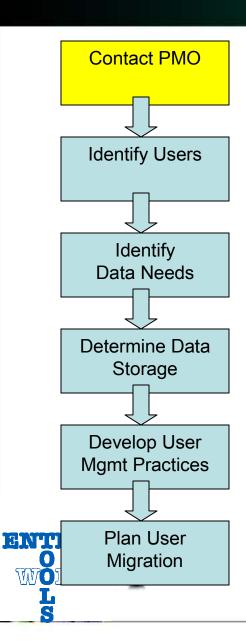
NIST Publication	Name
NIST SP 800-64	Security Considerations in the Information System Development Life Cycle
NIST SP 800-61	Computer Security Incident Handling Guide
NIST SP 800-60	Guide for Mapping Types of Information and Information Systems to Security Categories
NIST SP 800-57	Recommendation on Key Management
NIST SP 800-56	Recommendation on Key Establishment Schemes
NIST SP 800-55	Security Metrics Guide for Information Technology Standards
NIST SP 800-53A	Guide for Assessing the Security Controls in Federal Information Systems
NIST SP 800-53	Security Controls for Federal Information Systems
NIST SP 800-51	Use of the Common Vulnerabilities and Exposures (CVE) Vulnerability Naming Scheme
NIST SP 800-47	Security Guide for Interconnecting Information Technology Standards
NIST SP 800-37	Guide for the Security Certification and Accreditation of Federal Information Systems
NIST SP 800-36	Guide to Selecting Information Technology Security Products
NIST SP 800-35	Guide to Information Technology Security Services
NIST SP 800-34	Contingency Planning Guide for Information Technology Systems
NIST SP 800-31	Intrusion Detection Systems (IDS)
NIST SP 800-30	Risk Management Guide for Information Technology Systems
NIST SP 800-27	Engineering Principles for Information Technology Security (A Baseline for Achieving Security)
NIST SP 800-26	Security Self-Assessment Guide for Information Technology Systems
NIST SP 800-23	Guideline to Federal Organizations on Security Assurance and Acquisition / Use of
	Tested/Evaluated Products
NIST SP 800-14	Generally Accepted Principles and Practices for Securing Information Technology Systems
NIST SP 800-12	An introduction to Computer Security: The NIST Handbook
199 199	Standards for Security Categorization of Federal Information and Information Systems
NIST FIPS 140-2	Security Requirements for Cryptogra



Lesson 8: WAM Integration Process



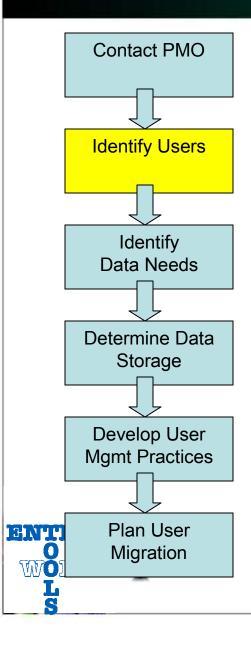




- Maja Lee Directly responsible for the implementation of the WAM system
 - Coordinates data needs to ensure consistent, non-repetitive data in the Oracle Internet Directory
 - Executes MOUs to ensure that all security policies are understood and agreed to
 - Schedules changes to the WAM system to avoid conflicts and minimize downtime
 - Reviews all system updates to ensure compatibility across partner systems
 - Provides technical support services and training
 - Conduct Design Review Meeting
 - Fill out Interface Control Document (ICD)





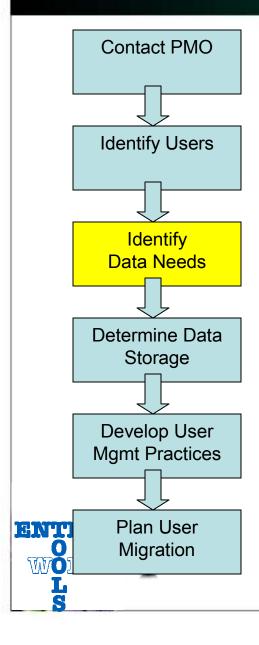


Identify Users

- Determine the end users of the application
- Map users to their respective types in WAM (internal, inside affiliate, external)
- Identify any orphan user classes and work with PMO to address concerns





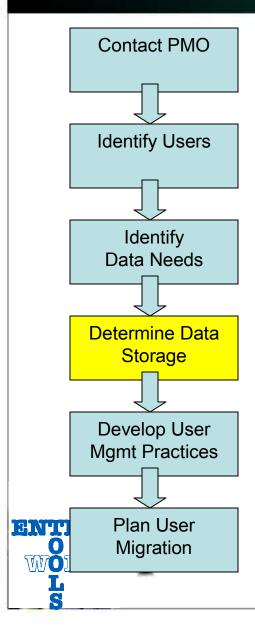


Identify Data Needs

- For each user class, what information do you need to know about a specific user
- What information is not already provided by the base users classes
- Refer to current OID Data
 Dictionary available from PMO
 for base user class definitions







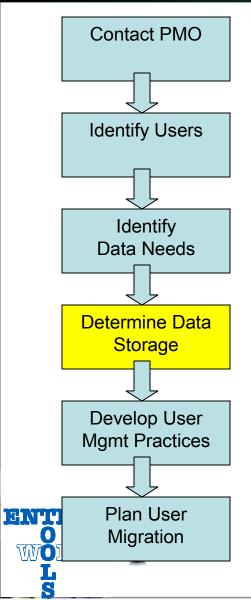
Determine Data Storage

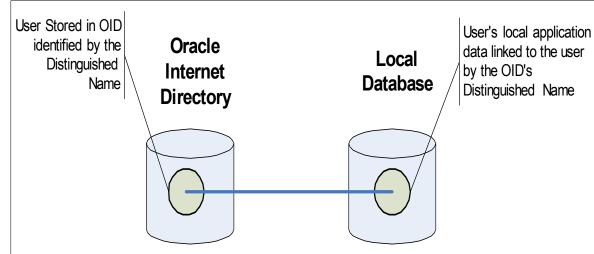
- If there is data not provided by the base users classes, where to store that data?
- Are there different storage needs dependent on the different types of users?
- How to link user data to system data?



Where to Store Application Specific Data: Store Locally





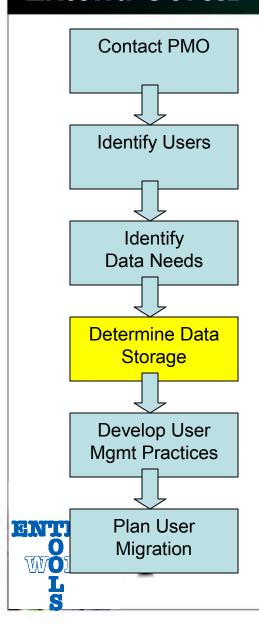


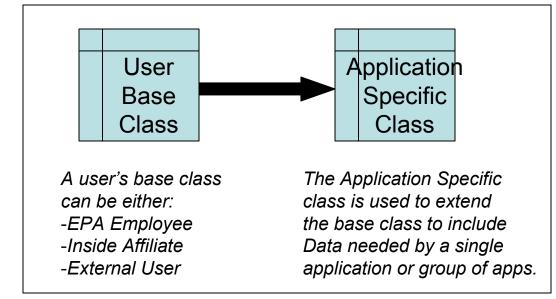
- In the application database using unique user key
 - User specific application data can be locally stored and link to WAM through the Distinguished Name field



Where to Store Application Specific Data: Extend CorelD





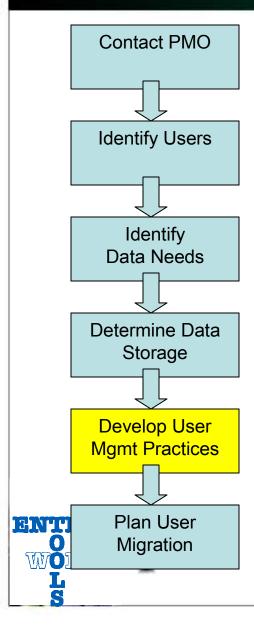


Extend the OID user classes

- Additional application data fields are added to OID by adding additional data classes
- Attaching the different data classes to a specific user extends that user's information to provide the specific application data



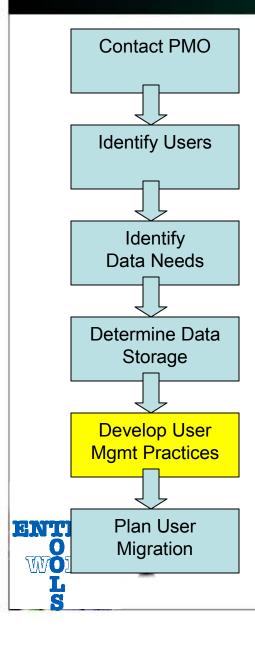




Develop User Management Practices

- Use the COREid Tools to manage user information?
- Develop custom processes via WAM Web Services?
- Develop custom processes through COREid API?
- Direct LDAP integration with OID?

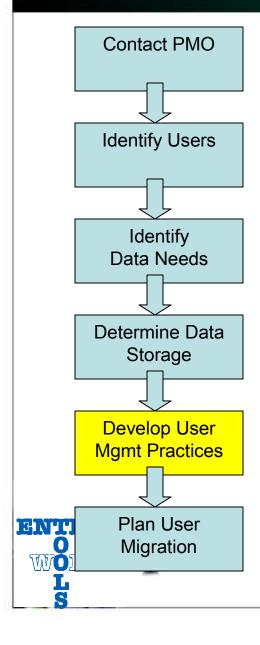




COREid Tools

- + Quickest time to implement
- + Provides a robust environment for user management
- + PMO Preferred Approach
- Requires re-training of user administrators
- Limited ability for end users to self-administer

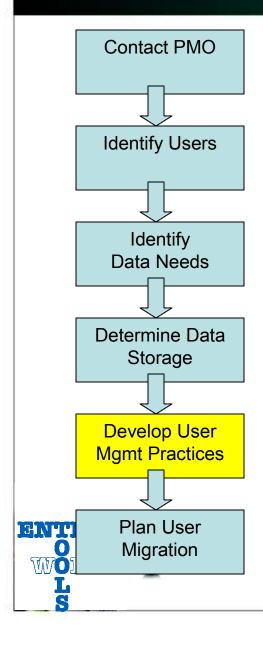




WAM Web Services

- + Easy to implement using XMLbased services
- + Provides wide range of functionality
- + Minor modifications possible to accommodate special requirements
- + PMO Preferred Alternate Approach
- Requires more effort on the part of OEI and Program Offices to implement



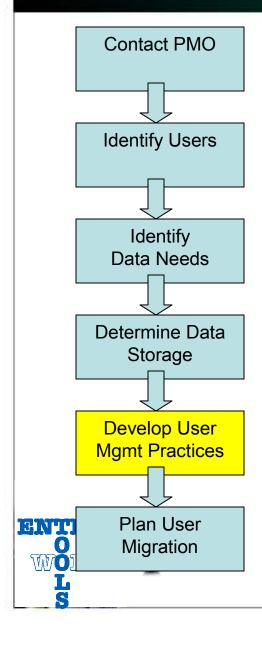


COREID API

- + Provides significant customization opportunities
- API requires specialized development training
- Requires additional security and integration reviews and testing





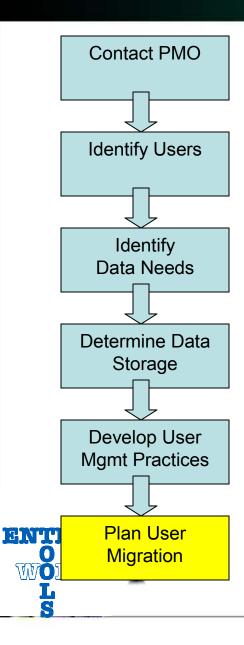


LDAP Integration with OID

- + May be only viable option for some COTs
- LDAP query language requires specialized development skills
- Requires extensive security and interoperability review and oversight to limit liabilities to WAM and partner systems







Plan User Migration

- Determine how many user accounts need to be migrated to the OID
- Map data fields
- PMO can assist in writing data migration scripts
- How will users be notified of changes to account?
- Will users need to re-subscribe to maintain their account?



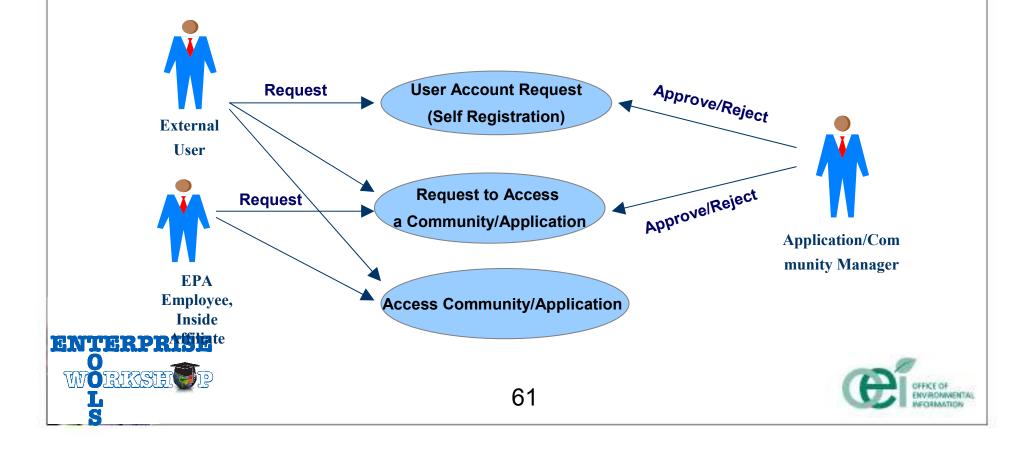


Lesson 9: EPA WAM and EPA Portal together



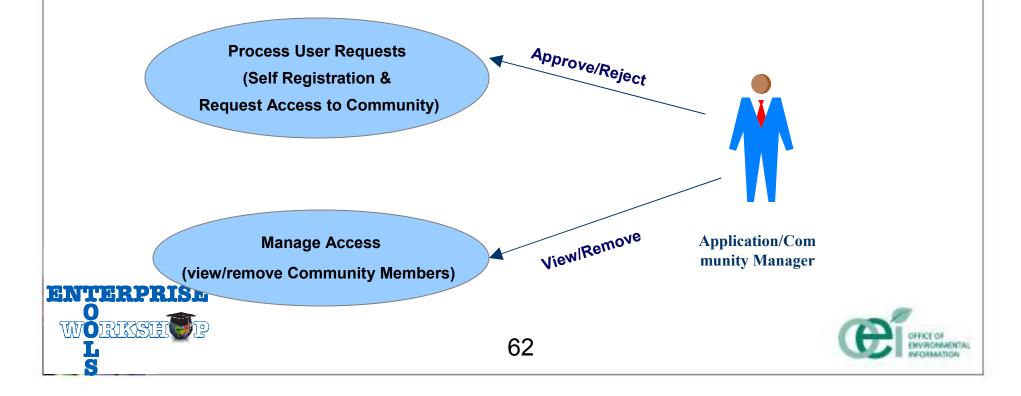
Users

- Self Registration
- Request Access to a Community



Community/Application Managers

- Process user requests for access to community
- Manage access to community





Lesson 10: Lab



Overview

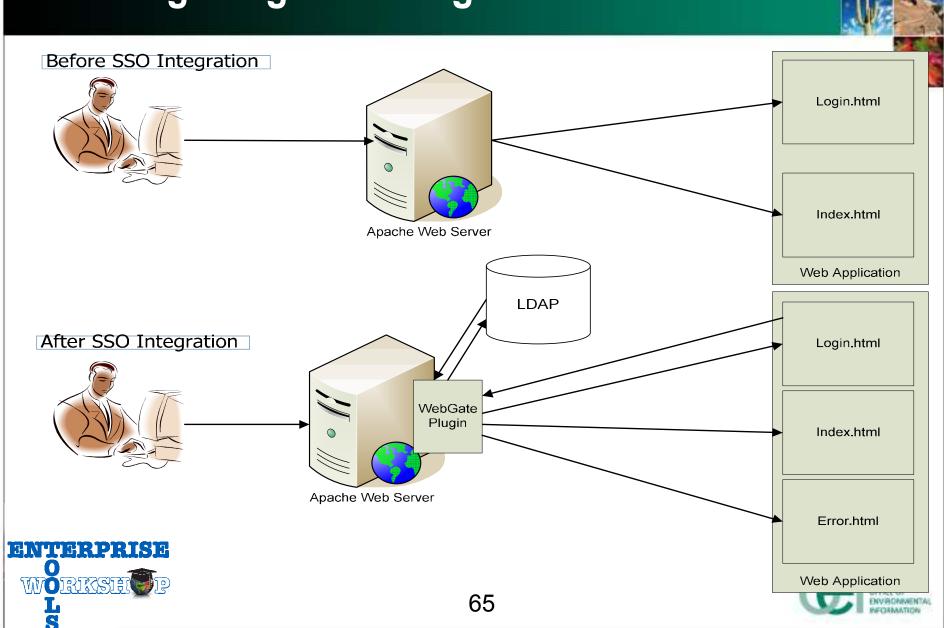


- Web Single Sign-On Integration
 - Deploy a simple web application onto Apache web server
 - Secure that application by installing Oracle WebGate
 - Confirm SSO to Portal
- WAM Web Services Integration
 - Use Eclipse to write sample code to call WAMFW web services





Web Single Sign-On Integration



Oracle Access Manager Administration



To protect an application using Oracle Access Manager and WebGate, a Policy Domain must be established

- A Policy Domain encompasses:
 - Resources you want to protect
 - Policies for protection
 - Rules for protection
 - Authentication, Authorization and Audit rules





Policy Domain – Resources and Policies

- Resources defined in the Policy domain:
 - Can be web or non-web (urls, ejbs, documents)
 - Act hierarchically
- A Policy is a way to break the policy domain into smaller pieces using:
 - Resource types
 - Resource Operations
 - Resources (defined above)
 - Host Identifiers
- Any number of Policies can be created using combinations of those items





Rules for Protection - Authentication

- Specifies the Authentication Scheme to be used
 - Defines how the user will be challenged for credentials
 - Basic and Anonymous Authentication schemes are provided by Oracle.
- Specifies which actions should be taken when authentication succeeds or fails.
 - Redirection
 - HTTP Header variables
 - Values can be static or OID attributes
 - Cookies
 - Values can be static or OID attributes





Authentication Rule setup



General Resources Authentication Re	Authorization Rules ule Authoriz	Default Rules Po	Delegated Access Admins Audit Rule Actions		
Name	LMIT-XXXX_AUTH_RULE				
Description	Authentication Ru		X A		
Authentication Scheme	Basic Over LDAP		•		
✓ Update Cache	Authentication	Success			
Save Cancel	Redirection URL	http://LMIT-XXXX.it	s-ese.local/iamtrainingbasic/index.html		
	Return	Туре	Name	Return Value	· · ·
		Type headervar	Name HTTP_OBLIX_UID	Return Attribute	· ·
	Authentication	Failure			
	Redirection URL	http://LMIT-XXXX.it	s-ese.local/iamtrainingbasic/error.html		
	Return	Туре	Name	Return Value	· · · ·
NTERPRIS	☑ Update Cach	e			
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Rules for Protection – Authorization

- Establish timing conditions for access
- Establish actions to be taken on success and failure
 - Same options as Authentication actions
- Allow and Deny Access
 - Based on specific OID users, roles, IP Addresses or LDAP filtering
 - Can configure which of these takes precedence
- More than one Authorization rule can be used in a Policy
 - Logically concatenated into AuthZ Expressions





SSO Lab



- 1. Deploy the html files into Apache
- 2. Confirm access to all html pages is open
- 3. Click on link to Portal, confirm lack of SSO
- Install WebGate, configure using pre-defined Access Gate configuration
- 5. Restart Apache
- 6. Access html pages
- 7. Login
- 8. Click on link to Portal, confirm SSO





Web Single Sign-On Integration Active People Domino Directory **Plus SimTree Notes Oracle** Internet 1. User tries to access any Directory protected resource (application) 6.Response 5.Verify user 2.SSO Agent checks if the userId/password 4. User Credentials user already authenticated passed to Access to access the protected Server resource. If not user will be **WAM** challenged to submit his credentials Identity, Access & Federation **EPA User** 7.Authenticated EPA Applications (UserId/Password) Servers Session 3. User submits userid/password SSO Agent 8.User authenticated to the requested application 9. Single Sign-On. Upon authentication. user can access all ENTERPRISE other applications and resources which WORKSHI are protected by WAM **System** 72

WAM Web Services

- To be used within individual applications to:
 - Read centralized user and group information
 - Last name, first name, phone number, etc
 - User Type booleans
 - Group Members
 - Modify centralized user information
 - Subscribe and unsubscribe to existing groups
 - Add members and owners to existing groups
 - Read and process pending access requests
 - Change a user's password





WAM Web Services Integration



EPA Applications









WAM Web Services

Authentication Services

Self Registration Services

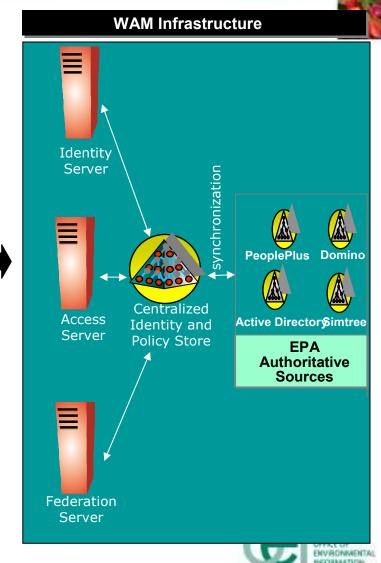
User Management Services

Group Management Services

Provisioning Services

Delegated Administration Services

Policy Management Services



Instantiating Web Services in Java



All endpoints can be setup using the WAMLocator class in the WAMFW client jar

```
gov.epa.iamfw.client.WAMLocator;
gov.epa.iamfw.webservices.auth.AuthMgr;
gov.epa.iamfw.webservices.userservice.UserService
gov.epa.iamfw.webservices.group.GroupMgr;
gov.epa.iamfw.webservices.delegatedAdministration.DelegatedAdministrationService;
gov.epa.iamfw.webservices.selfService.SelfService;
gov.epa.iamfw.webservices.provisioning.ProvisioningService;
```

```
WAMLocator iamLocator = WAMLocator.getInstance
("http://ese-ut.its-ese.local:7778/iamfw/services");
AuthMgr = iamLocator.getAuthMgr();
```





Calling Web Service methods



Authentication Token

 Must be generated using AuthMgr and passed on calls to all other web services

Request and Response objects

- Newer services require WAM Request objects to be built and passed as the only argument to each method.
- Unique to the method being called, but inherit from the same object
- Allow for modification of the web service arguments without having to change code in the applications which use them





Web Service call example



```
WAMLocator iamLocator = WAMLocator.getInstance
     ("http://ese-ut.its-ese.local:7778/iamfw/services");
authMgr = iamLocator.getAuthMgr();
userSvc = iamLocator.getUserService();
String token = authMgr.authenticate(user, passwd,
   gov.epa.iamfw.webservices.common.AuthMethod.password);
Request request = new Request();
request.setToken(token);
request.setUserId(user);
Response response = userSvc.getUser(request);
if (response != null ){
        System.out.println( response.getUserProfile().getFirstName()[0] );
        System.out.println( response.getUserProfile().getLastName()[0] );
```





Lab – Web Services Integration



- 1. Create a new Eclipse workspace
- 2. Unpack the iamfwclient.jar file into workspace
- 3. Create classes and test out web service access using iamlabXX users







Lesson 11: Course Wrap-up



Overview

- Course Review
- What's Next?





Course Review

- Lesson 1: Welcome and Course Overview
- Lesson 2: WAM Concepts and Definitions
- Lesson 3: The EPA Enterprise WAM System
- Lesson 4: The EPA Enterprise WAM Architecture
- Lesson 5: The EPA WAM System in production
- Lesson 6: Standards and compliance
- Lesson 7: The EPA WAM Integration Process
- Lesson 8: EPA WAM and EPA Portal together
- Lesson 9: Lab





What's Next?

- You are Members of EPA's WAM **Development Community! This means that** you will:
 - Be able to participate in development standards discussions
 - Be able to share the details of projects they are working on
 - Be able to get help to issues that they encounter in their development
 - Be able to provide help to others
- You are ambassadors to your clients!
- Tech your clients about the EPA WAM and what is

End of Course

Thank you for your time!







